Prathyusha Reddy

Marketing Manager

Bexi -Clothes Corner

3rd cross Ashwath nagar

Bengaluru

19 March 2020

M. Ashraf

Sales Manager

Bangladesh Textile Mills Limited

4th lane sri nagar

Amritsar

SUB: REFUND / REPLACE OF DAMAGED STOCK

Dear sir,

We received a complaint letter against your Order of Cloth Material Order No. 167559B. We're sorry for the inconvenience. You can replace or refund the product and get a refund as per your wish. We request you to produce an invoice to the person collecting the product. Refund or re-establishment of the product can be selected at the time of returning the product. If you select the refund option, this amount will be credited to the respective account within 2-3 business days. If not, you can order another product from our website at the same cost.

We hope to have the same support from you to complete the next process. Sorry for not offering you the best this time. We will see more of these types of problems without repeating them. Thank you for letting us know the problem and doing good for us.

Yours sincerely

Prathyusha Reddy